

CASE STUDY

Innovation Agency DAY8 Increases Lead Quality and Sales With Insights From Targeted Online Polls



DAY8 GmbH, a young innovation agency from Zurich, hosts innovation trainings and workshops such as Design Sprints

in Switzerland, Germany and Austria (DACH-region). They are in a fast-paced, competitive market that relies heavily on hands-on results as well as finding the right mix in customizing to the clients while maintaining manageable standardization.

In order to measure the market need for innovative trainings, they asked employees in the DACH-region about their readiness on agile & innovation working methods.

Solution

Boomerang Ideas, with their simple online polls and customizable targeting options, provided the right professional context for DAY8 to connect with their customer archetype (social media users that share similar socio-demographics as their clients) and find out what they want.



The **PRO80** offering with 80 responses was able to provide accurate targeting options to get the polls to the **right customer** in their key markets Germany, Switzerland and Austria.

Approach

In order to get to their key markets, DAY8 launched a Pro80 poll for each country with three age segments:

Polls: 3 (Pro80)

 Countries: Germany, Switzerland, Austria (individual polls)

• How many responses: 80 per poll

Duration: 1 week

 Query: I am well prepared by my company for innovation & agile working methods...:

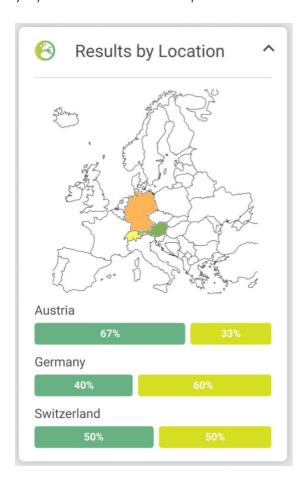
Targeting: Answer A: Yes

• Answer B: No

DAY8 team found: "The entry of the questions was super simple and blazing fast. Which did not disturb the other work that was piling up.

Results of poll

A week later, the verdict was there with results separated by country. What was especially interesting was the fact that, while the Austrian seem more ready for these new work methods (67% say yes), the Germans and Swiss (40% and 50% say yes) have still some catch up to do.



The fast and super simple Boomerang online poll let DAY8 to create a targeted market offering with training focus on Germany and Austria and

"It was crucial to see, on which market our offering is a need. Thanks to the poll we know that Germany and Switzerland are our priority-markets which will save us a lot of money", says Fritz Seidel, Co-Founder DAY8 GmbH.

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Key-markets identified with cost-saving on lead-generation

Insights

Besides the clear verdict, one of the most valuable outcomes, was the insights from the comments, which were provided by most of the poll participants.

Results

Team Boomerang

Boomerang Ideas is a team of professionals with startup, corporate, design and research backgrounds. We are proud to offer a radically new way of doing consumer market research. The Swiss company, founded in 2018, is based and registered in Zürich. To learn more, visit www.boomerangideas.com.